

# A JOURNEY THROUGH SONG Cayamo



## *WELCOME TO CAYAMO 2012!*

Our journey through song is right around the corner and we know you're eager to get all the details squared away so you can sit back, relax and enjoy yourself! To assist you, we've compiled a **"KNOW BEFORE YOU GO"** checklist of information you will need before the cruise, including registration, what you might want to pack, what not to pack, and what to expect. We've also added a handy **"GETTING THERE"** page with all your useful numbers, contact information, and directions.

If you have any questions, please don't hesitate to contact us at **1-877-379-9175** or via email **cayamo@sixthman.net** and we will be happy to answer them.

## *REGISTER FOR YOUR CRUISE*

You should have received the cruise confirmation for yourself and for everyone in your cabin via email. This cruise confirmation contains your Norwegian reservation number, which you will need to register for Norwegian's e-documents (e-docs). The Lead Passenger can register everyone in the cabin, or everyone can register separately. You **MUST** register for, and **BRING** your e-docs to the port to board the ship – This is your cruise ticket and will be required for entry into the terminal.

*If you have not received this information please contact us at 1-877-379- 9175.*

### *Register with NCL:*

- Go to the NCL website
- If you have previously cruised with NCL, log in under the "Existing Members Log in." If you have not previously sailed with NCL, create an account under "New Users."
- Once you login, you can complete your online check in by entering the requested information. If the system doesn't recognize your reservation number please contact Sixthman at **877-379-9175**, and we'll be happy to help.
- When check in is complete, you will be prompted to print out your e-documents and luggage tags.
- If you notice anything wrong with your passenger information (your legal name, citizenship, birthday, etc.) please give us a call at **877-379-9175**. However, if you have any problems with the registration process itself, please call NCL at **866-931-6743**.
- For guests with existing Latitude Numbers, you may link it to your current reservation by calling **866-625-6338** (when prompted, press #3).

If you need help printing your documents, NCL has provided [this tutorial](#).

### *Booking Excursions*

Once you've completed the registration with NCL, you'll also be able to pre-book shore excursions for your cruise. A list of shore excursions may be viewed [here](#). If you have any questions about shore excursions, please contact NCL directly at **1-866-625-1167**.



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## *Booking NCL Shuttle Transfers*

Once you've completed the registration with NCL, you'll also be able to pre-book a shuttle transfer from the airport to the port. All you have to do is call the NCL hotline **1-866-931-6743**, and provide them with your flight details, and they'll include it in your reservation. The cost is \$17 per person each way to/from the Miami airport and \$22 per person each way to/from the Ft. Lauderdale airport.

You can also buy the transfers at the airport on the day of sailing or on the ship, however, they will be sold at the regular price of \$20 per person each way to/from MIA and \$25 per person each way to/from FLL.

## *KNOW BEFORE YOU GO*

### *Boarding And Debarkation On The Norwegian Pearl*

On boarding day, you should bring your printed e-documents with you as well as a passport **OR** photo ID and Birth Certificate. You need to arrive at the port **no earlier than 12:30pm and must be on board by 3:00pm Sunday, February 5th, 2012**. It is recommended that you book your flight to land in Miami no later than 12:00pm and to land in Ft. Lauderdale no later than 11:00am. Everyone **MUST** be on board by 3:00pm, as we will set sail at 4:00pm.

Please plan to carry on with you any essentials, particularly any medication or valuables, since it could take several hours for your checked bags to be delivered to your cabin. You can carry on items that measure 24" w x 16" h (there is no restriction on the length of the bag). Be sure you keep your boarding documentation with you (passport, etc).

At the port you will hand over any luggage you wish to check to the porters and your bags will be delivered directly to your cabin. Each piece of checked luggage must have a luggage tag listing your name, ship and cabin number. Luggage tags can be printed prior to the cruise during registration for e-documents and additional tags may be obtained at port from the curbside porters. \*Please note that curbside porters are not employees of NCL and it's customary to tip them \$1 per bag.

We'll return to the port at approximately 8:00am Sunday, February 12th, 2012. It's recommended that you **do not book a return flight out of Miami any earlier than 12:00pm or out of Ft. Lauderdale any earlier than 1:00pm** for your return home.

### *Room Key Card/Spending Money On The Boat/Gratuities*

Upon check-in at the Port you'll be asked to present cash or a credit card to be associated with your Room Key Card. In addition to being the key to your cabin, this card will also serve as your only method of spending onboard. Your Room Key Card can be used to purchase alcoholic beverages, sodas, meals in the specialty dining restaurants, souvenir photos, items in the duty free store, and spa services. You cannot use cash or your credit card for these items. You can also purchase items in the official **Cayamo Merchandise Store** with your room key card.

Gratuities for your room steward and dining room staff will be charged to your onboard account at \$12 per person per day. A 15% gratuity will be added to all beverage purchases unless otherwise noted.



# A JOURNEY THROUGH SONG Cayamo



## *Dining*

Most onboard dining is included in your cruise fare. You'll have your choice of buffet style (available breakfast through midnight snack), and formal dining (evenings 5:30pm to 9:00pm.) In addition, there are several specialty restaurants on board. Dining in these restaurants is not included in your cruise fare; each restaurant costs between \$10 and \$30/pp. Reservations for the specialty restaurants are required and may be made on board at the reservations desk in the Grand Atrium.

A list and brief description of the restaurants available on board can be found [here](#).

## *Shows / Ticketing*

As you know, with the exception of the performances in the Stardust Theater by Lyle Lovett, John Hiatt, John Prine, Lucinda Williams and Buddy Miller (which are ticketed to ensure everyone has the opportunity to see them at least once), all the shows on Cayamo are general admission. In true festival style, you can move from venue to venue, catching all your favorite artists, and discovering new ones along the way. In addition to your show seating assignment you were given the opportunity to pick one extra "bonus ticket" for a great seat in the Stardust Theater.

Scheduling for the shows and activities will be in the Freestyle Daily (a daily onboard guide that will be delivered to your room) and the event program. A full list of performing artists can be found on [our website](#). Also, be sure to take a look at the [performance schedule](#).

When you check in with NCL at the Port of Miami, you'll receive your show booklet and bonus ticket along with your room key card *\*Please note: If you have any ticketing questions, please make sure to visit our Box Office on board.*

## **THEME NIGHTS**

Don't forget to leave enough room in your suitcase for the theme nights!

**Monday – Represent Night:** Show us your hometown pride! With nearly all the states represented by Cayamo guests, along with 11 countries, this event spans across all borders. So get out your favorite sports jersey, a cheese hat, or any other creative item that lets everyone know where you're from.

**Thursday – Knot your Typical Formal Night:** Grab your suits and ties, Cayamo-style. Save the fancy clothes for Saturday and show us your inner hippie tonight. We want to see you in bathing suits and tie dye shirts. Leave your shoes in the cabin while you're at it. That's right, it's Tie Dye Thursday!

**Saturday – Grammy Night:** Let's roll out the red carpet for music's biggest night! We wanted to celebrate the last night of Cayamo in style, with a black tie affair on the eve of The 54th Grammys. Get out your sequined gowns & diamond bracelets, tuxedos & top hats, or perhaps that crazy Bjork swan dress that's been collecting dust in the back of your closet.





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## ALCOHOL AND ILLEGAL SUBSTANCES

Guests are prohibited from bringing liquor on board. However, fine wine or champagne may be brought on board during embarkation. *A \$15 corkage fee per bottle will be charged in the terminal at the time of check-in.* The legal drinking age on board is 21 and is strictly enforced. Alcoholic beverages purchased in a foreign port, or in the ship's gift shop, will be retained by NCL until the cruise is completed.

Absolutely NO illegal substances are permitted and all persons and bags are subject to search by US Customs during embarkation and debarkation.

## PHOTO AND VIDEO POLICY

Photo and video is permitted in all venues on the ship except for the Stardust Theater. **Fixed lens cameras are permitted in the Stardust Theater, but flash photography, audio recording devices, video cameras, and detachable lens cameras are not.**

## HELPFUL DETAILS

- You don't need to bring a beach towel (they're supplied on board), but pack plenty of sunscreen!
- There's a full Vegas-Style casino onboard (opens when we reach international waters and closes at ports).
- You can do laundry on board and use irons provided in the laundry rooms (no ironing in the cabins, please).
- There is an internet café on board where you can get online for a fee.
- To save some cash on carbonated beverages, you can purchase a drink card good for unlimited sodas on board
- Cameras with detachable lenses, video cameras, and recording devices are NOT permitted in any of the shows in the Stardust Theater.
- Your cell phone will not work without additional fees on board. (A tip: 2 way radios are a great way to keep in touch with your friends.)
- No vending will be allowed on board. Please do not bring anything to sell.

## GETTING THERE

### BY AIR

If you haven't already booked your flight, please be sure to arrive no later than 12:00pm into Miami or 11:00am into Ft. Lauderdale on Sunday, February 5th, 2012. If you're arriving by air on February 5th, you'll be able to easily get a taxi from the airport to the port.

We recommend that you book your return flight after 12:00pm from Miami or 1:00pm from Ft. Lauderdale the day the cruise returns Sunday, February 12th, 2012, which will allow you time to debark from the ship, clear customs and make your way to the airport.

The port is approximately 8 miles (25 minutes) from the Miami International Airport, and 25 miles (45 minutes) from the Fort Lauderdale International Airport. Please allow extra time for traffic.



# A JOURNEY THROUGH SONG Cayamo



## **BY CAR**

If you plan to drive and park your car at the terminal, plan to arrive by 2:00pm on Sunday, February 5th.

Parking at the port is approximately \$20 a day and full payment is due upon entering the port. All lots accept U.S. Dollars or U.S. traveler's checks. (Prices subject to change)

## **DIRECTIONS FROM I-95**

Take I-95 north or south to I-395. Follow the directional signs to the Biscayne Boulevard exit. When you get to Biscayne Blvd., make a right. Go to 5th Street which converts to Port Blvd. (landmark: American Airlines Basketball Arena) make a left and go over the Port bridge. Follow directional signs to designated terminal.

## **EMERGENCY CONTACT INFORMATION – CALLING THE PEARL**

NCL guests can be contacted on our ships by calling **1.888.NCSHIPS** (1.888.627.4477) from the USA. For the rest of the world please dial **1.732.335.3280**. When guests are contacted with the ship via satellite, they can be reached directly, if they're in their stateroom. If not, a message about the incoming call will be delivered to their stateroom and then they can call back to the shore via satellite. NCL guests can also make and receive calls, send and receive text messages and read emails on their own cell phones and mobile devices just as they do on land when the ship is at sea with the Freestyle Cellular Service.

## **NCL SHIP TELEPHONE & FAX NUMBERS**

When calling from the United States: Dial **1.888.NC SHIPS** (627.4477), select the ship, (The Dawn) and enter your credit card information. When calling from outside the United States: Dial **1.732.335.3280**, select the ship, and enter your credit card information.

*\*Please use American Express, MasterCard and Discover Card, only.*

## **SHIP TO SHORE COMMUNICATION**

For your convenience, the ship's telecommunications network offers direct dialing via satellite from your cabin telephone. This is available 24 hours a day regardless of the ship's location. This service is closed on the final day of the cruise at 4:00am. The rate is \$7.99 per minute for all calls within and outside of the United States.

Also, NCL offers "Freestyle Cellular Service." More information about this service may be found [here](#).

All charges are billed to the guest's room key card. Since all communication is via satellite, you cannot use calling cards, credit cards, dial 800 toll-free numbers or make collect calls. More detailed instructions and rates can be found in the cabin's directory.

## **IMPORTANT CONTACTS**

### **SIXTHMAN**

1-877-379-9175

[www.sixthman.net](http://www.sixthman.net)

### **NORWEGIAN CRUISE LINES**

1-866-625-1167

[www.ncl.com](http://www.ncl.com)

### **PORT OF MIAMI**

1015 N America Way

Miami, FL 33132

305-347-4800

